Exceptional interviewing skills to make you a top class interviewer

Course outline

Course Tutor: Catherine Deveney

DURATION: 2 x 90 minute sessions

Course Content:

Course content:

This course will cover key skills and approaches for improving interview performance, from pre to post interview. It will address:

- Preparation and planning.

- Questioning techniques.

- Person-centred approaches: establishing trust, building rapport, and eliciting information.

- Creating an encounter.

- Problem solving and dealing with difficulties.

- Finding an intro and creating a narrative.